

# Parkcliffe Dementia Community at Northwood

3055 East Plaza Boulevard, Northwood, OH 43619  
419-467-9153 • [parkcliffe.com](http://parkcliffe.com) • [chris@parkcliffe.com](mailto:chris@parkcliffe.com)



Locally-owned Parkcliffe has been providing Alzheimer's and dementia care since 1988. In 2007, it added the Parkcliffe at Northwood neighborhood, extending its family atmosphere of dementia experts to the East Bay community.

Chris Mills, Program Director, credits Parkcliffe at Northwood's caregivers for successfully easing challenges at all stages of disease, including end of life.

"We have an incredibly seasoned staff. Over half have worked at Parkcliffe for a decade or more," says Mills. Thorough dementia-specific training is ongoing to assure caregivers are kept up-to-date on advances in techniques.

Says Mills, "Seasoned staff provide guidance to newer members, ensuring fluid professionalism and compassionate care.

They're a devoted, joyful group who not

only provide top-notch care to residents, but also comfort and knowledgeable advice to families. We're humbled and proud when often told we become like a second family."

Parkcliffe is a socialized care community, meaning that it relies on social techniques before resorting to medications to help residents live happy, meaningful and dignified lives. For example, "If an individual becomes anxious over the thought of not having the proper ingredients for dinner, then a trained staff member may offer a ride to the store so that person may shop and pick-up items they need," explains Activities Director, Natalie Tousley.

The best way to learn more about Parkcliffe's dementia-specific practices is to visit its homes. It also frequently sponsors support groups and education events in the local community.

# Caring